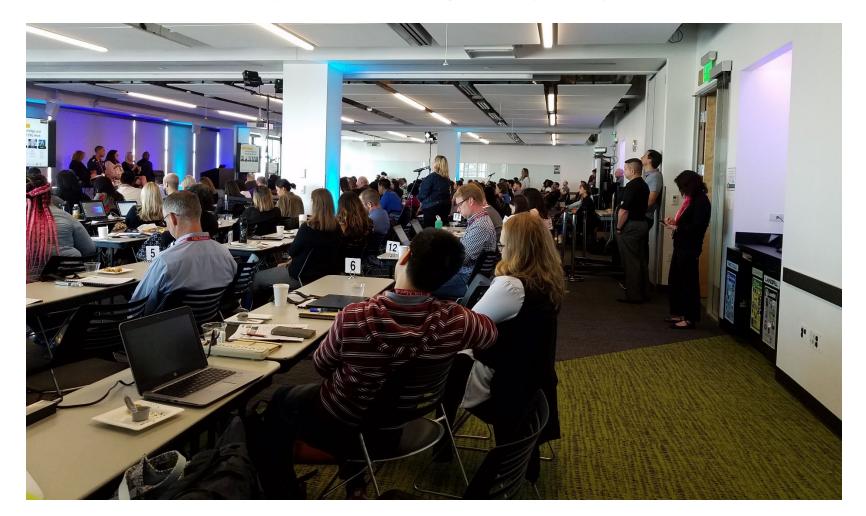
# **Employee Resource Groups**

#### **Secret Weapon in Driving an Equality Culture**







# **Three Discussion Items for Today**

- ERGs are successful
- How are they successful?
- ERGs: the backbone of equality cultures





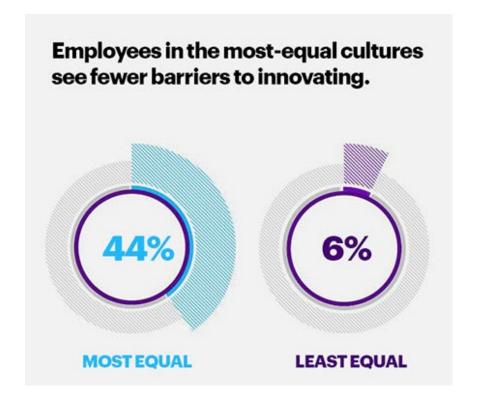






# **Accenture study released March 2019**

"A culture of equality boosts an innovation mindset"



#### Diversity is a Critical Building Block, But Equality is a Multiplier



# **CEO** of Salesforce on Equality

Marc Benioff doesn't believe you can be a decent CEO in 2018 if you're not committed to paying women and men equally.

in f 💆



By Marcel Schwantes Founder and Chief Human Officer, Leadership From the Core 💆 @MarcelSchwantes

"Under Benioff's progressive leadership, Salesforce has become a strong equality advocate for its own workforce and in the communities it serves -- whether it is gender, LGBTQ, racial, national origin, or religious equality."



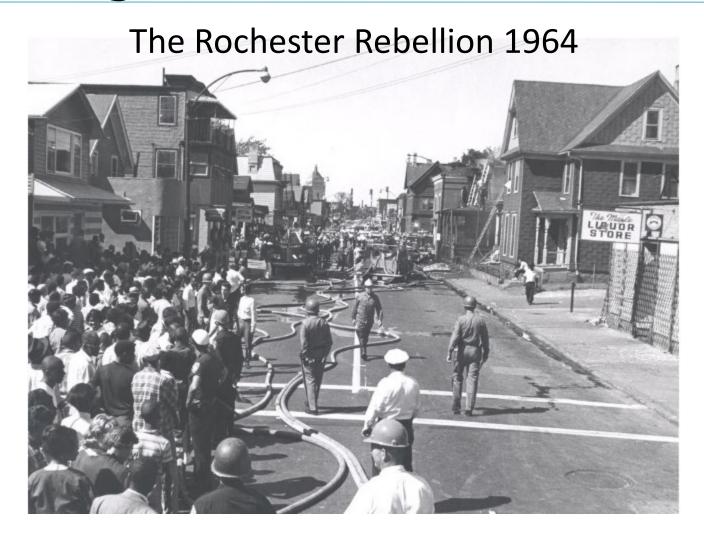
# **Equality in what at work?**

**Beyond pay equity** 

ERGs have answers



# **Origins: Black Caucus at Xerox**



Estimate 90% of Fortune 500 companies have ERGs



#### **ERGs: Under the Radar and Understudied**

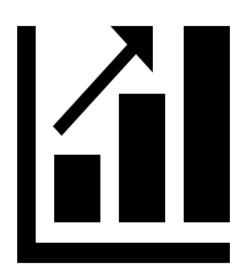
#### We wanted that to change

2012 First ERG Leadership Summit Data-Driven Learning Program



# Some of our Findings

- ERG members energized, engaged and involved
- ERGs build confidence; develop leaders
- Confidence drives innovation in ERGs
- Members take innovation skills to the job
- ERG sponsors and reflective learning
- ERG movement can grow quickly
- Only negative, people not in ERGs





# Why are they successful?

- Each ERG is the opposite of inclusive
- Superior ERG syndrome
- Clubs or ERGs?





# **Developing Hypotheses**

# Confidence from Inclusion But not overconfidence

Being part of a 'safe' group improves confidence ERGs are providing a safe space and belonging

Strong
belonging
drives
acceptance of
others

Superiority complex can come with overconfidence

View the outgroup as a mix of different ERGs (types)





# The Beauty of ERGs

Where tops down meets bottoms up





### ERGs as the backbone of an equality culture

You gotta stop wearing your wishbone where your backbone ought to quotesforbros.com be. Elizabeth Gilbert



# Discussion Questions Ideas for Next Steps

