



## AGENDA

Thursday November 29<sup>th</sup>, 2018

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|---------------|---|
| 8:00 – 8:30   | Light breakfast served at Vertex  |
| 8:30          | Program begins/welcome by Alec and Vertex hosts (Stephanie and Erin)                          |
| 8:35 – 10:00  | Vertex case study   |
| 10:00 – 10:15 | Break   |
| 10:15 – 11:45 | Applying design thinking for solutions to cross-functional challenges, led by Karrie Sullivan |
| 11:45 – 12:45 | Lunch   |
| 12:45 – 2:15  | The Anderson's case study   |
| 2:15 – 2:30   | Break   |
| 2:30 – 3:30   | Systems thinking approaches to define and address organizational challenges                   |
| 3:30 – 4:00   | General discussion and wrap-up  |
| 4:45          | Dinner and/or drinks at Rosa Mexicano   |