

# Combating Racism Through an Anti-Xenophobia Toolkit

October 22, 2020

# **Introductions**



ALA Vice President

ERG Program Advisor and Founding Member @ Guidewire Software

Technology Enablement Leader @ Guidewire Software





Mable Huang

ALA Comms Lead

Asians@ Airbnb Global Chair

Media Advocacy Strategist @ Airbnb





# Why are ERGs Important?

Traditional Approach 3 Levels

Business Resource Group (BRG)
(Bringing value to the business)



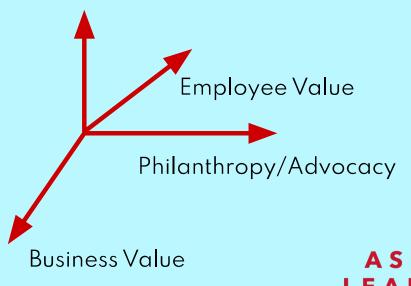
Employee Resource Group (ERG)
(Bringing value to employees)



Affinity Group
(Celebrational/Community)

Our suggested Approach 4D Vector

Celebrational/Community



ALLIANCE



















ALA's mission is to equip, empower, and enable Asian Pacific Islander Employee Resource Groups (ERG) members and allies to grow as civic leaders and advocate for the community(s) we serve.

### **OUR VISION**

ALA's vision is to foster collaboration across Asian Pacific Islander Employee Resource Groups (ERG) and civic organizations in effort to spur positive, long-term, and inclusive community impact.

- → 70+ Asian ERGs from Nor./So. California, New York, and Texas
- → 400+ individual members
- → \$14k+ raise for non-profits
- → 3rd Annual Summer youth programs supporting 75+ youths (2020)
- Ongoing professional development series
- → Ongoing cross-ERG professional networking events













ASIAN LEADERS

# The ALA Community - Our ERG Representation



# ALA / Baycat Video - #SpeakUpWithALA





# Understanding the Asian Pacific Islander (API) Community

Breaking Down the Model Minority Myth - What ethnicities make up Asians anyway?



	<u>Region</u>	<u>Population</u>	% of World Population	<u>Countries</u>	<u>Ethnicities</u>
	East Asia	1.67 B	21.9%	7	Chinese, Macanese, Taiwanese, Japanese, Mongolian, North Korean, South Korean, etc.
	Southeast Asia	0.7 B	9.2%		Indonesian, Philippino, Thai, Vietnamese, Singaporean, Malaysian, Cambodian, Burmese, Laotian, Bruneian, Timorese, etc.
	South Asia	1.8 B	23.6%	9	Indian, Afghani, Pakistani, Bangladeshi, Nepalese, Bhutanese, the Maldives, Sri Lankan, etc.
	Oceania	0.041 B	0.54%	33	Australian, Hawaiian, Chamorros, Micronesian, Samoan, or other Pacific Islanders
F	Total Asia	4.2 B	55.2%	56	100+
F	Total World	7.6 B			

**SOURCE: Mckinsey** 



# Anti-Asian Racism During the COVID-19 Pandemic

2,120

Hate Incidents/Crimes Against Asians reported March - June 2020 <del>\*</del>845%

All reported in 2017, 2018, and 2019 combined compared to March - June 2020 reports 51%

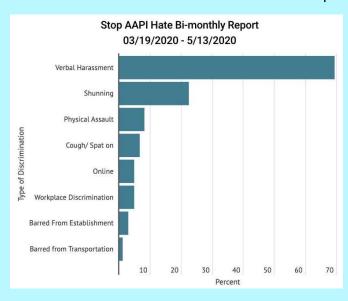
Asians concerned about hate crimes related to COVID

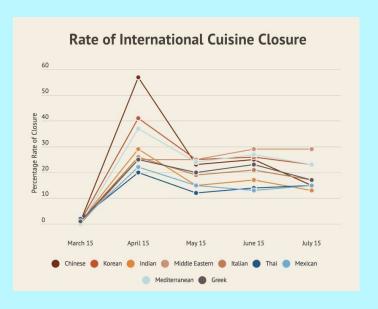
79%

Asians believe discrimination against Asian Americans exist

1 in 4

Asian American Youths experience racist bullying





59%

Chinese restaurants closed between March and April 2020

10,210%

Increase of API unemployment filings in between March and April 2020



https://www.cbsnews.com/news/asian-americans-bias-racism-2020/ https://www.nbcnews.com/news/asian-america/25-percent-asian-american-youths-racist-bullying-n1240380

# Racism Against Asians is Not New

### Only a fraction of events that occurred

### → 1800s

- Use of Chinese labor "shows a manifest attempt to revive the institution of slavery" (p.146)
- ◆ 1882 to 1943 Chinese Exclusion Act 1882 + The Geary Act
- 1870 Cubic Air Law + 1870 Sidewalk Ordinance
- ◆ 1942 to 1945 Japanese internment camps WWII / racial profiling all Asians
- White-washing and Yellow-face casting in Hollywood

### → 1900s

- 1950s "White Terror"
- 1955 Drumwright Report / McCarthy Era
- Refusing homes to Chinese buyers
- ◆ 1970's "bamboo ceiling" racial discrimination at work
- ◆ 1982 Murder of Chinese-American Vincent Chin
- ◆ 1989 Murder of Chinese-American Jim Loo
- ◆ 1980s Monterey Park anti-"foreign invasion" campaign

### → 2000s

- 2011 Targeting South Asians (Hindus, Muslims, and Sikhs) post-9/11
- 2020 Trump calling the COVID-19 virus the "Chinese Virus"
- ♠ More recent examples on the next slide...











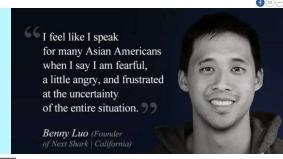


The United States will be powerfully supporting those industries, like Airlines and others, that are particularly affected by the Chinese Virus. We will be stronger than ever before!

6:51 PM · Mar 16, 2020 · Twitter for iPhone



A San Francisco tech CEO was filmed leveling a racist rant against an Asian family at a California restaurant



Katie Canales Jul 7, 2020, 5:27 PM

NYC Asian man punched and choked in random hate crime attack

By THOMAS TRACY NEW YORK DAILY NEWS | OCT 09, 2020 AT 1:37 PM

A Man Who Allegedly Tried To Kill An Asian American Family Because Of The Coronavirus Could Face **Hate Crime Charges** 

BuzzFeed News A Man Attacked An Asian V



SO SAD: AN ASIAN WOMAN MINDING HER BUSINESS IS HARASSED AND VIOLENTLY KICKED IN THE FACE BY TWO TEENS

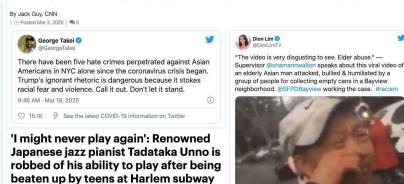






### Chinese student assaulted in 'racist' coronavirus attack in London

🗿 Dion Lim 🤣



Man on bicycle attacks two Asian people in NYC while ranting



September 3, 2020 | 1:57am | Updated 1:22 PM - Feb 24, 2020

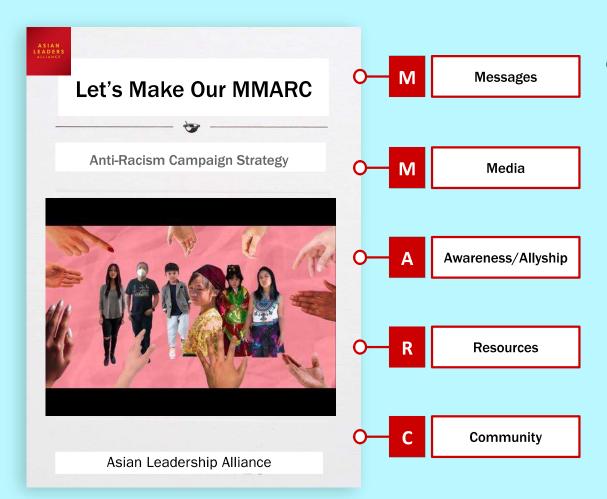
122 \Q 116 people are Tweeting about this



A 8 4

# **MMARC** Toolkit





### **Campaign Vision**

- Arm Asian ERGs/NPOs with toolkit to impact change in their respective organizations and support the greater ALA community
- Amplify the importance of diversity and inclusion during this time, and unite our voices
- Elevate efforts via a coordinated blitz campaign over six weeks of activities and messaging to amplify our collective efforts and voice.

ASIAN LEADERS ALLIANCE



# Message



Contributing Organizations	salesforce airbnb
Challenge	ERGs lacking talking points to navigate sensitive conversation for internal support. Racism against API is underexplored in community including within the D&I space.
Purpose	Provide unified <u>internal</u> messaging to garner stakeholder (Executive and ERG members) support
Enabling ERGS with Artifacts / Solutions	<ol> <li>General statement addressing COVID19 anti-Asian sentiment</li> <li>Message to Company         <ul> <li>a. Execs/leadership</li> <li>b. D&amp;I stakeholders</li> <li>c. ERG members</li> </ul> </li> <li>Example PR statements from other companies / organizations</li> </ol>





### Message





### **D&I Executive Leadership and PR Messaging**



### **Anti-Asian panel event**



### Asian ERG leadership community messaging



Asiapacforce San Francisco - COVID-19 - Standing United, Supporting our Community, and Staying Engaged

Asiapacforce Members/Allies/Colleagues,

Edited March 27, 2020 at 11:18 AM

Our thoughts are with those who have been impacted by COVID-19. We are in unprecedented times, and we hope everyone is taking the necessary precautions to stay safe and healthy for yourselves and others. We support all of those who can be restanding in the front lines to fight this global pandemic. We would also like to call upon everyone to stay united at a time when there have been forces that seek to divide us beyond our shelter in place.

### Standing United

The most dangerous virus out there is ignorance, and unfortunately, it is highly contagious. We've recently seen an increase in discrimination and harassment in the news, social media, and at the highest levels of the government against our Asian community.

We do not condone any behavior that attempts to label this as an ethnicity-based virus and puts human decency at risk. We ask that you are mindful of the rhetoric and speak up when you encounter such injustices. We hope through raising awareness of such unacceptable behavior, we are able to strengthen connections with one another, and eliminate divisive behavior. Please see a post from @Asiapacforce Clobal regarding combating the rise of COVID-19 xenophobia: https://org62.lightning.force.com/lightning/r/ ODSOMO0004IOXQC\$AK/view

### Supporting our Community

Many in our communities are impacted by this, in particular, small businesses. In the coming weeks, we will share opportunities on how you can support these vendors to remain open and continue to serve their respective communities. Stay tuned via Asiapacforce San Francisco Chatter page for more information. In the the meantime, we encourage you to call up or visit (if safe to do so) a small business in your neighborhood to support them. If there's any time to show your support, it is now.

### **Programming**

We all may feel a bit fatigued about discussions relating to COVID-19, adjusting to working from home, and attending to your and friends/family members' mental and physical well-being. Asiapacforce San Francisco is working to continue our programming for our Ohana so there are opportunities to hope, give back to the broader community, and come together as a Salesforce community. We will be updating our calendar of events periodically on our Chatter page so please check back frequently on what's coming up and how you can participate.

Our thoughts are with those who have been impacted by COVID-19. We also want to thank all medical personnel, care givers, and anyone who's out there helping those in need. Please stay safe, healthy, and united as we overcome this together.

### Your Asiapacforce San Francisco Leadership Team

-- Making Waves Together --

@Jason Chan @Brian Chan @Selena Ma @Jeffrey Huynh @Fatima David



# Media

М	M	Α	R	С
---	---	---	---	---

Contributing Organizations	<b>9</b>		
Challenge	Asian community historically underrepresented in the media. Even with various grassroots efforts and hashtags (e.g. #WashTheHate, #IAmNotAVirus), there is no unifying, consistent message to get behind our campaign.		
Purpose	Provide unified <u>external</u> messaging and share best practices for making a successful media campaign to garner broad community support and awareness.		
Enabling ERGS with Artifacts / Solutions	<ol> <li>Unifying messages, hashtags, and social media handles for social media</li> <li>Collection of tweets and articles covering COVID-19's impact on the Asian community (highlighting leaders that are speaking up</li> <li>Best practices on creating media campaigns for ERGs that go viral</li> <li>Suggested call-to-action messages for the community to speak up and participate in the conversation</li> </ol>		





### Media



# M M A R C

# Executive and "Inclusion + Diversity" Twitter account statements condemning racism



### #AllyshipRightNow



Twitter Together 📀

# Viral Tweet from Employee: "The Wuhan I Know" (Laura Gao)



**Tweets -** 61.7K Likes, 20.1K Retweets (as 10/19/20) **Video Views** - 41.9k (as of 10/19/20)





# Awareness/Allyship



Contributing Organizations	airbnb		
Challenges	<ul> <li>→ Low membership morality</li> <li>→ Lack of cross-ERG allyship</li> <li>→ Lack of education on racism + ways to combat it</li> </ul>		
Purpose	Raise <b>awareness</b> of anti-asian racism and xenophobia with members and allies.  Partner with our <b>ally</b> community to show stand in solidarity.		
Artifacts	Organize to build community through:  → 'Virtual safe spaces'  → Anti-discrimination Workshops  → Cross-ERG events  → Advocacy involvement  → Panel discussions  → Media campaigns		





# Awareness/Allyship

# airbnb



# **BLACK LIVES MATTER**

Asians@ stands in solidarity with the Black community





### Letters For Black Lives



We Cannot Stay Silent About George



'Model Minority Myth' Again used As A Racial Wedge Between Asians and Blacks



Why Do We Call Asian Americans The Model Minority? | AJ+



### Black & Gold Forum

Watch the recording here



### Chris Lehane @chrislehane · May 30

🙏 for all of those giving their voices to justice. Pls support orgs like the @NAACP & @MNFreedomFund that have the backs of those using their voices for justice. @airbnb is matching donations made by our incredible employees, many who joined a phone bank Fri to call for justice.

0 1





1

We are Asians@ Airbnb

Asians@ is an employee resource group dedicated to elevating the Asian Pacific Islander voice in the community, towards the wider mission of Airbnb to create a world where anyone can belong anywhere.

#asians





# Resource

М	М	Α	R	С
---	---	---	---	---

Contributing Organizations	salesforce the SALE SALE SALE SALE SALE SALE SALE SALE		
Challenge	Scarce resources available to the Asian and Asian ERG communities to equip these communities to further the conversation and their participation in effecting change. In addition, there are limited platforms available to promote cross-sharing of resources (information, human capital, financial capital, etc.).		
Purpose	ALA is an advocate of the API community, and we strive to provide resources that are relevant to the ERG community to begin/advance their advocacy efforts.		
Enabling ERGS with Artifacts / Solutions	Resources that help ERGs address the following:  1. What is the issue?  2. Who supports it?  3. Who is actively working on it?  4. How can members help?		

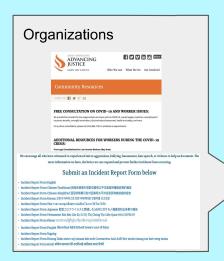




### Resource

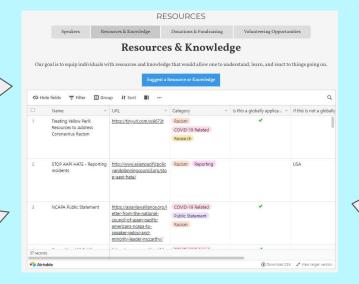








# ALA-curated and community-sourced resources on ALA website







Global Business Executive, Board Director, CNN Contributor,

# M M A R C

# Community

Contributing ERGs/NPOs	ESTĒE LAUDER COMPANIES
Challenges	API Community Gaps:  → Lack of in-language resources for a large ESL cohort  → Large senior community in dense areas  → Small businesses unequipped to adapt digitally  → Lack coverage of Asian American stories in media  → Cultural barriers undermine tendency to "speak up"
Purpose	Identifies opportunities for ERGs to work together to support API community at large.
Artifacts	<ul> <li>→ Volunteer (i.e. food pantry, community events, youth programs, etc.)</li> <li>→ Monetary donation</li> <li>→ Small businesses / PPP Loans</li> <li>→ Immigrant support (i.e. translation)</li> <li>→ Social media campaigns</li> <li>→ VOTE!!!</li> </ul>





= 0

# **Community**

▲ S&P 500 -1.79% ▲ NASDAQ 100 -1.37%





華埠



### 2 organizations are working to revive NYC's Chinatown as it reels from the pandemic and racial stigma

BUSINESS INSIDER

Kara Chin, Amelia Kosciulek, and Mark Abadi Aug 5, 2020, 8:20 AM





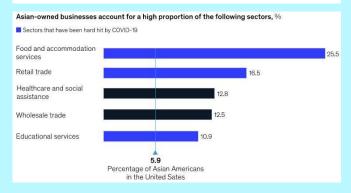
Jennifer Tam (L) and Victoria Lee started the grassroots organization Welcome to Chinatown in March to support local businesses. Claire Molloy for Business Insider Today





### 2 organizations are working to revive NYC's Chinatown as it reels from the pandemic and racial stigma







# **Impact**

### Generated momentum through media, partnerships, and ERG/NPO collaboration

### **Partnerships**

### Video campaign with BAYCAT



374 Youtube 287 Vimeo 3.9k FB Views 484 interactions 1082 engagements 10,761 Impressions 848 Twitter Impressions

## Fundraising campaign with #HatelsAVirus



- Partnered to raise awareness for their cause.
- Provided advisory services on campaign buildout
- Upcoming partnership to include ERG participation

### **Media & Speaking Engagements**

KTVU coverage (online & local news)



**USC ERG Leadership Summit** 



### **NAAAP ERG Talk**





### **ERG/NPO Collaboration**

Participation by 25 ERGs/NPOs



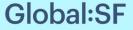


















# **Takeaways**

### **Asian Community**

- → Asians are not monolithic
- → Racism against Asians is not new
- → COVID-19 has intensified racism against Asians

### **ERGs**

- → ERGs are critical in advocacy
- → Asian ERGs standstronger together

### Allies/Supporters

- → ALA Toolkitempowers ERGs
- → There is much work to be done
- → Allyship is key get involved!



# Learn more and get involved!



**Connect** bit.ly/join-ala-slack





**Learn More** www.AsianLeadersAlliance.com





Share our Video on Social Media and tag:

**#SpeakUpWithALA** 

