

September 21, 2021

# After the Shifts— What's Next?

ERG Leadership Summit: Accelerating Transformation



**Dave Kim**

VICE PRESIDENT, DIVERSITY,  
EQUITY, AND INCLUSION



**Solu Nwanze**

SENIOR DIRECTOR, OFFICE OF  
THE PRESIDENT



# zendesk

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Zendesk makes support, sales, and customer engagement software for everyone. It's quick to implement, easy to use, and scales to fit your needs. With Zendesk, it takes hours – not weeks – to get up and running.

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**5,000+**

Employees

**16**

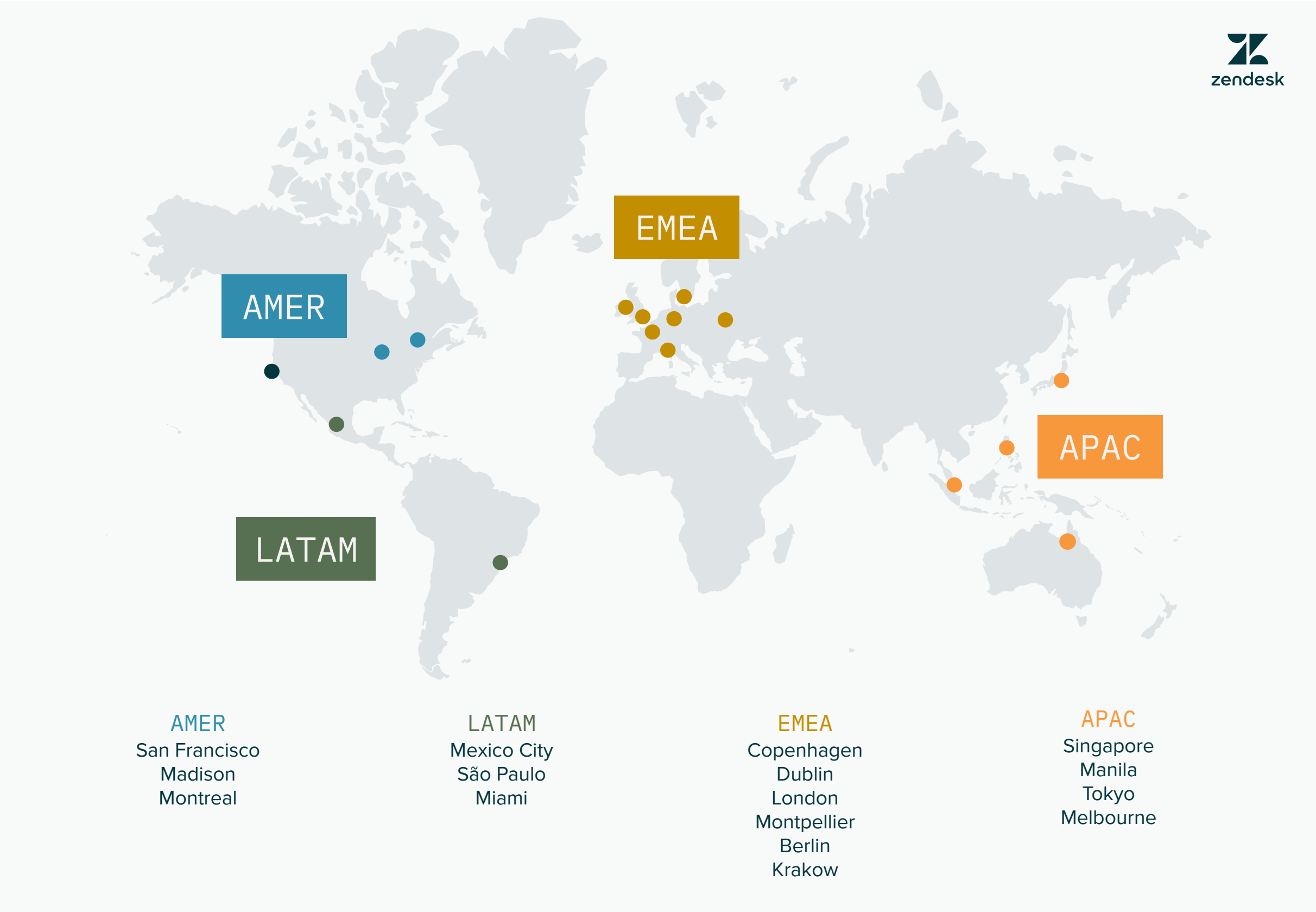
Global offices

**112,000+**

Customers

**SF**

Headquarters







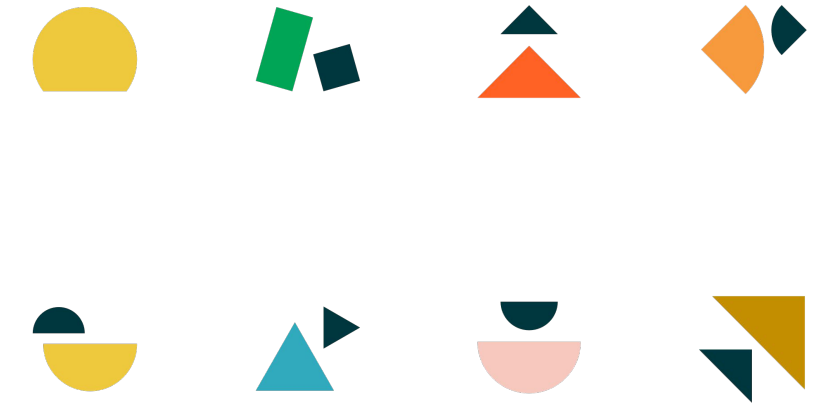
**MORTEN  
PRIMDAHL**



**MIKKEL  
SVANE**



**ALEXANDER  
AGHASSIPOUR**



# 2007

3 Guys, 1 desk  
Zendesk launch  
Copenhagen

# 2009

HQ in SF  
10 People  
1,000 Customers

# 2014

NYSE - IPO  
600+ Employees  
42,000+ Customers  
\$100M Revenue Run Rate  
(May 2014)

# 2021

16 Global Offices  
5,000+ Employees  
112,000+ Customers/Logos  
\$1.1 Billion Revenue Run Rate  
(Q1 2021 Earnings)

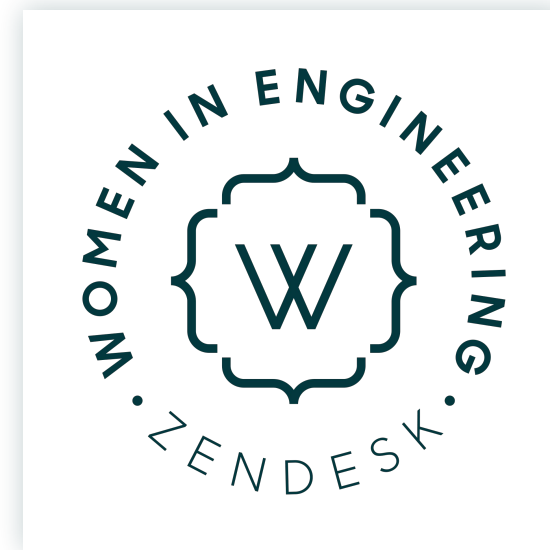
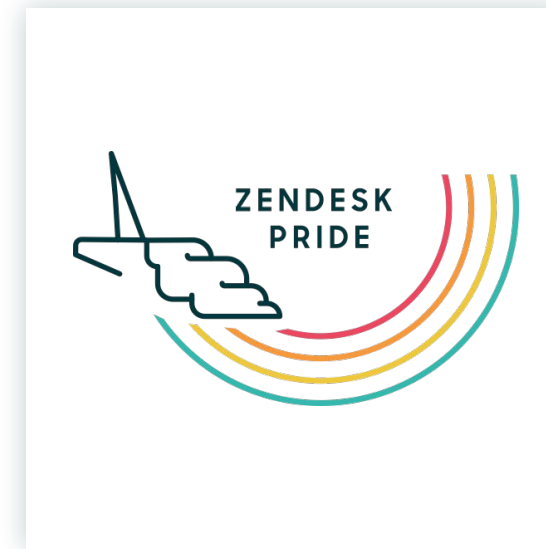
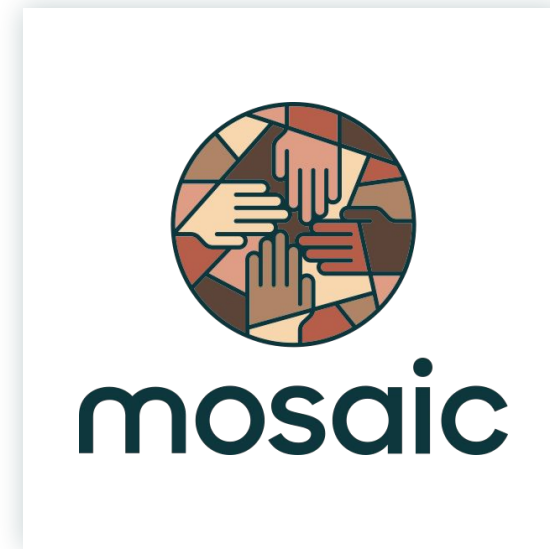


# Zendesk Employee Communities

Employee Communities are self-led advocacy groups that have made major contributions to DEI at Zendesk since their inception in 2017.

Spanning all four of our business regions, they provide belonging and togetherness for employees, mentors, friends and allies.

- **8** Employee Communities
- **50+** leaders
- **1,500+** members



thank you

